



ज्ञान-विद्यान विमुक्तये

आचार्य मनिष र. जोशी
सचिव

Prof. Manish R. Joshi
Secretary



सत्यमेव जयते

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आज़ादी का
अमृत महोत्सव

विश्वविद्यालय अनुदान आयोग
University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार)
(Ministry of Education, Govt. of India)

By E-mail

No.F.1-13/2022 (CPP-II) (C-139991)

13 February 2024 / 24 माघ 1945

Subject: UGC (Redressal of Grievances of Students) Regulations, 2023

Dear Madam/Sir,

The Hon'ble Chairman of UGC discussed the implementation of above Regulations with the Ombudspersons of the Universities in a virtual meeting on 5 February 2024. The meeting was live-streamed on UGC's social media platforms such as X, YouTube, etc.

During the discussion, it emerged that there is a need to increase the awareness among students about the provisions made by universities for the implementation of UGC Student Grievances Regulations, 2023. Additionally, it was suggested that there should be periodic meetings of the Vice-Chancellor and the Ombudsperson(s) to review the implementation of the Regulations, 2023.

In view of the above, you are requested to take necessary steps to make the students aware about the implementation of the UGC Student Grievances Regulations, 2023 in your university. This can include:

- placing banners/boards in prominent locations throughout the campus, as well as on the campuses of affiliated colleges;
- publishing information on the websites/Bulletin of Information;
- any other measures that you deem appropriate.

You are also requested to organize at least one meeting of the Ombudsperson(s) every six months at the beginning of the semester with the students.

Your continued cooperation is requested as it is vital to ensure the successful implementation of the UGC Regulations (Redressal of Grievances of Students) in 2023 to create a fair and responsive academic environment.

With regards,

Yours sincerely,

(Manish Joshi)

To
The Vice-Chancellors of the Universities